

Inspiron 5300

Setup and Specifications



Notes, cautions, and warnings

 **NOTE:** A NOTE indicates important information that helps you make better use of your product.

 **CAUTION:** A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

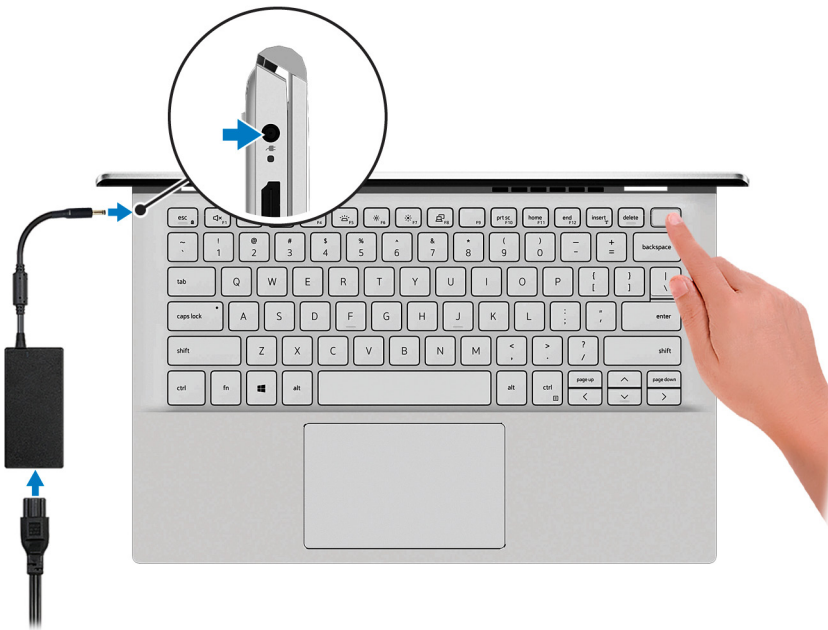
 **WARNING:** A WARNING indicates a potential for property damage, personal injury, or death.

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Set up your Inspiron 5300

NOTE: The images in this document may differ from your computer depending on the configuration you ordered.

1. Connect the power adapter and press the power button.



NOTE: To conserve battery power, the battery might enter power saving mode. Connect the power adapter and press the power button to turn on the computer.

2. Finish operating system setup.

For Ubuntu:

Follow the on-screen instructions to complete the setup. For more information about installing and configuring Ubuntu, see the knowledge base articles [SLN151664](#) and [SLN151748](#) at www.dell.com/support.

For Windows:

Follow the on-screen instructions to complete the setup. When setting up, Dell recommends that you:

- Connect to a network for Windows updates.
 - NOTE:** If connecting to a secured wireless network, enter the password for the wireless network access when prompted.
- If connected to the internet, sign-in with or create a Microsoft account. If not connected to the internet, create an offline account.
- On the **Support and Protection** screen, enter your contact details.

3. Locate and use Dell apps from the Windows Start menu—Recommended.

Table 1. Locate Dell apps





| Resources | Description |
|---|---|
|  | My Dell Centralized location for key Dell applications, help articles, and other important information about your computer. It also notifies you about the warranty status, recommended accessories, and software updates if available. |

Table 1. Locate Dell apps(continued)

| Resources | Description |
|---|---|
|  | <p>SupportAssist</p> <p>Pro-actively checks the health of your computer's hardware and software. The SupportAssist OS Recovery tool troubleshoots issues with the operating system. For more information, see the SupportAssist documentation at www.dell.com/support.</p> <p>NOTE: In SupportAssist, click the warranty expiry date to renew or upgrade your warranty.</p> |
|  | <p>Dell Update</p> <p>Updates your computer with critical fixes and latest device drivers as they become available. For more information about using Dell Update, see the knowledge base article SLN305843 at www.dell.com/support.</p> |
|  | <p>Dell Digital Delivery</p> <p>Download software applications, which are purchased but not pre-installed on your computer. For more information about using Dell Digital Delivery, see the knowledge base article 153764 at www.dell.com/support.</p> |

Views of Inspiron 5300

Right



1. microSD-card slot

Reads from and writes to the microSD card. The computer supports the following card types:

- microSecure Digital (microSD)
- microSecure Digital High Capacity (microSDHC)
- microSecure Digital Extended Capacity (microSDXC)

2. Headset port

Connect headphones or a headset (headphone and microphone combo).

3. USB 3.2 Gen 1 port

Connect peripherals such as external storage devices and printers. Provides data transfer speeds up to 5 Gbps.

Left



1. Power-adaptor port

Connect a power adapter to provide power to your computer.

2. HDMI port

Connect to a TV or another HDMI-in enabled device. Provides video and audio output.

3. USB 3.2 Gen 1 port

Connect peripherals such as external storage devices and printers. Provides data transfer speeds up to 5 Gbps.

4. USB 3.2 Gen 1 (Type-C) port with Power Delivery/DisplayPort

Connect peripherals such as external storage devices, printers, and external displays.

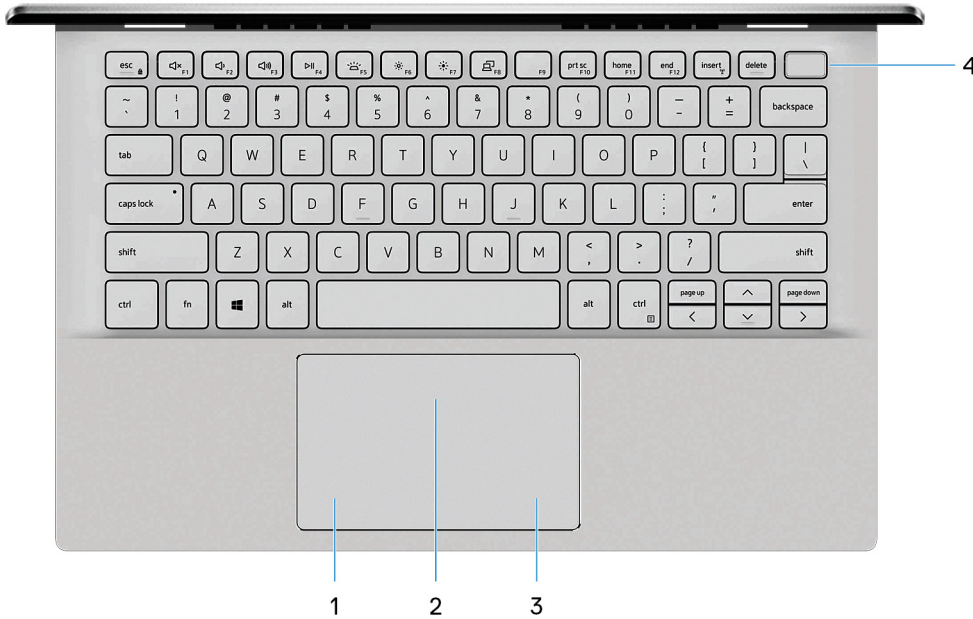
Supports Power Delivery that enables two-way power supply between devices. Provides up to 15 W power output that enables faster charging.

i NOTE:

The Dell Adapter USB-C to USB-A 3.0 is shipped with this computer. Use this adapter to connect legacy USB 3.0 accessories to USB (Type-C) ports on your computer.

i NOTE: A USB Type-C to DisplayPort adapter (sold separately) is required to connect a DisplayPort device.

Base



1. Left-click area

Press to left-click.

2. Touchpad

Move your finger on the touchpad to move the mouse pointer. Tap to left-click and two finger tap to right-click.

3. Right-click area

Press to right-click.

4. Power button with optional fingerprint reader

Press to turn on the computer if it is turned off, in sleep state, or in hibernate state.

When the computer is turned on, press the power button to put the computer into sleep state; press and hold the power button for 4 seconds to force shut-down the computer.

If the power button has a fingerprint reader, place your finger on the power button to log in.



NOTE: You can customize power-button behavior in Windows. For more information, see *Me and My Dell* at www.dell.com/support/manuals.

Display



- 1. Left microphone**
Provides digital sound input for audio recording and voice calls.
- 2. Camera**
Enables you to video chat, capture photos, and record videos.
- 3. Camera-status light**
Turns on when the camera is in use.
- 4. Right microphone**
Provides digital sound input for audio recording and voice calls.

Bottom



1. Left speaker

Provides audio output.

2. Service Tag label

The Service Tag is a unique alphanumeric identifier that enables Dell service technicians to identify the hardware components in your computer and access warranty information.

3. Right speaker


Provides audio output.

Specifications of Inspiron 5300

Dimensions and weight

The following table lists the height, width, depth, and weight of your Inspiron 5300.

Table 2. Dimensions and weight

| Description | Values |
|------------------|--|
| Height: | |
| Front height | 13.94 mm (0.55 in.) |
| Rear height | 15.85 mm (0.62 in.) |
| Width | 305.96 mm (12.05 in.) |
| Depth | 203.40 mm (8.01 in.) |
| Weight (maximum) | 1.23 kg (2.71 lb)  NOTE: The weight of your computer depends on the configuration ordered and manufacturing variability. |

Processor

The following table lists the details of the processors supported by your Inspiron 5300.

Table 3. Processor

| Description | Option one | Option two | Option three |
|------------------------|---|---|---|
| Processor type | 10 th Generation Intel Core i3 | 10 th Generation Intel Core i5 | 10 th Generation Intel Core i7 |
| Processor wattage | 15 W | 15 W | 15 W |
| Processor core count | 2 | 4 | 4 |
| Processor thread count | 4 | 8 | 8 |
| Processor speed | Up to 4.1 GHz | Up to 4.2 GHz | Up to 4.9 GHz |
| Processor cache | 4 MB | 6 MB | 8 MB |
| Integrated graphics | Intel UHD Graphics | Intel UHD Graphics | Intel UHD Graphics |

Chipset

The following table lists the details of the chipset supported by your Inspiron 5300.

Table 4. Chipset

| Description | Values |
|----------------|---|
| Chipset | Integrated in the processor |
| Processor | 10 th Generation Intel Core i3/i5/i7 |
| DRAM bus width | 64-bit |
| Flash EPROM | 16+8 MB |
| PCIe bus | Up to Gen3 |

Operating system

Your Inspiron 5300 supports the following operating systems:

- Windows 10 Home (64-bit)
- Windows 10 Professional (64-bit)
- Ubuntu 18.04 LTS (64-bit)

Memory

The following table lists the memory specifications of your Inspiron 5300.

Table 5. Memory specifications

| Description | Values |
|---------------------------------|---|
| Memory slots | Onboard system memory |
| Memory type | Single-channel DDR4 |
| Memory speed | 2666 MHz |
| Maximum memory configuration | 8 GB |
| Minimum memory configuration | 4 GB |
| Memory configurations supported | <ul style="list-style-type: none">• 4 GB, 1 x 4 GB, Single-Channel DDR4, 2666 MHz• 8 GB, 1 x 8 GB, Single-Channel DDR4, 2666 MHz |

External ports

The following table lists the external ports on your Inspiron 5300.

Table 6. External ports

| Description | Values |
|-------------|--|
| USB ports | <ul style="list-style-type: none">• One USB 3.2 Gen 1 (Type-A) port• One USB 3.2 Gen 1 (Type-A) port• One USB 3.2 Gen 1 (Type-C) with DisplayPort 1.2 port |


Table 6. External ports(continued)

| Description | Values |
|--------------------|---|
| Audio port | One headset (headphone and microphone combo) port |
| Video port | One HDMI 1.4 port |
| Media-card reader | One microSD card slot |
| Docking port | Not supported |
| Power-adaptor port | One 4.5 mm x 2.9 mm DC-in |
| Security | Not applicable |

Internal slots

The following table lists the internal slots of your Inspiron 5300.

Table 7. Internal slots

| Description | Values |
|-------------|---|
| M.2 | Two M.2 2230/2280 slots for solid-state drives  NOTE: To learn more about the features of different types of M.2 cards, see the knowledge base article SLN301626 at www.dell.com/support . |

Wireless module

The following table lists the Wireless Local Area Network (WLAN) module specifications of your Inspiron 5300.

Table 8. Wireless module specifications

| Description | Option one | Option two | Option three |
|---------------------------|--|---|---|
| Model number | Intel AX201 | Intel 9462 | Qualcomm QCA61x4A (DW1820) |
| Transfer rate | Up to 2400 Mbps | Up to 433 Mbps | Up to 867 Mbps |
| Frequency bands supported | 2.4 GHz/5 GHz | 2.4 GHz/5 GHz | 2.4 GHz/5 GHz |
| Wireless standards | <ul style="list-style-type: none"> • WiFi 802.11a/b/g • Wi-Fi 4 (WiFi 802.11n) • Wi-Fi 5 (WiFi 802.11ac) • Wi-Fi 6 (WiFi 802.11ax) | <ul style="list-style-type: none"> • WiFi 802.11a/b/g • Wi-Fi 4 (WiFi 802.11n) • Wi-Fi 5 (WiFi 802.11ac) | <ul style="list-style-type: none"> • WiFi 802.11a/b/g • Wi-Fi 4 (WiFi 802.11n) • Wi-Fi 5 (WiFi 802.11ac) |
| Encryption | <ul style="list-style-type: none"> • 64-bit/128-bit WEP • AES-CCMP • TKIP | <ul style="list-style-type: none"> • 64-bit/128-bit WEP • AES-CCMP • TKIP | <ul style="list-style-type: none"> • 64-bit/128-bit WEP • AES-CCMP • TKIP |
| Bluetooth | Bluetooth 5.1 | Bluetooth 5 | Bluetooth 5 |

Audio

The following table lists the audio specifications of your Inspiron 5300.

Table 9. Audio specifications

| Description | | Values |
|----------------------------|------------------------|------------------------------------|
| Audio controller | | Realtek ALC3204 |
| Stereo conversion | | Supported |
| Internal audio interface | | High-definition audio |
| External audio interface | | Universal audio jack |
| Number of speakers | | Two |
| Internal-speaker amplifier | | Supported (audio codec integrated) |
| External volume controls | | Keyboard shortcut controls |
| Speaker output: | | |
| | Average speaker output | 2 W |
| | Peak speaker output | 2.5 W |
| Subwoofer output | | Not supported |
| Microphone | | Dual-array microphones |

Storage

This section lists the storage options on your Inspiron 5300.

Your Inspiron 5300 supports one of the following storage configurations:

- One M.2 2230 solid-state drive
- One M.2 2280 solid-state drive

The primary drive of your Inspiron 5300 varies with the storage configuration. For computers with the M.2 2230/2280 solid-state drive, the primary drive is the designated boot drive.

Table 10. Storage specifications

| Storage type | Interface type | Capacity |
|----------------------------|----------------------------------|------------|
| M.2 2230 solid-state drive | PCIe Gen3 x4 NVMe, up to 32 Gbps | Up to 1 TB |
| M.2 2280 solid-state drive | PCIe Gen3 x4 NVMe, up to 32 Gbps | Up to 1 TB |

Intel Optane Memory H10 with Solid State Storage (optional)

Intel Optane Memory technology utilizes 3D XPoint memory technology and functions as a non-volatile storage cache/accelerator and/or storage device depending on the Intel Optane Memory installed in your computer.

Intel Optane Memory H10 with Solid State Storage functions as both a non-volatile storage cache/accelerator (enabling enhanced read/write speeds for hard-drive storage) and a solid-state storage solution. It neither replaces nor adds to the memory (RAM) installed on your computer.

Table 11. Intel Optane Memory H10 with Solid State Storage specifications

| Description | Values |
|--------------------------------|---|
| Interface | PCIe 3 x4 NVMe <ul style="list-style-type: none"> One PCIe 3 x2 for Optane memory One PCIe 3 x2 for solid-state storage |
| Connector | M.2 |
| Form factor | 2280 |
| Capacity (Intel Optane memory) | Up to 32 GB |
| Capacity (solid-state storage) | Up to 512 GB |

NOTE: Intel Optane Memory H10 with Solid State Storage is supported on computers that meet the following requirements:

- 9th Generation or higher Intel Core i3/i5/i7 processors
- Windows 10 64-bit version or higher (Anniversary Update)
- Intel Rapid Storage Technology driver version 15.9.1.1018 or higher

Media-card reader

The following table lists the media cards supported by your Inspiron 5300.

Table 12. Media-card reader specifications

| Description | Values |
|--|----------------------------|
| Media-card type | One microSD card slot |
| Media-cards supported | Micro Secure Digital (mSD) |
| <p>NOTE: The maximum capacity supported by the media-card reader varies depending on the standard of the media card installed in your computer.</p> | |

Keyboard

The following table lists the keyboard specifications of your Inspiron 5300.

Table 13. Keyboard specifications

| Description | Values |
|--------------------|--|
| Keyboard type | <ul style="list-style-type: none"> Backlit keyboard Non-backlit keyboard |
| Keyboard layout | QWERTY |
| Number of keys | <ul style="list-style-type: none"> United States and Canada: 81 keys United Kingdom: 82 keys Japan: 85 keys |
| Keyboard size | X=18.7 mm key pitch Y=18.05 mm key pitch |
| Keyboard shortcuts | Some keys on your keyboard have two symbols on them. These keys can be used to type alternate characters or to perform |

Table 13. Keyboard specifications(continued)

| Description | Values |
|-------------|--|
| | <p>secondary functions. To type the alternate character, press Shift and the desired key. To perform secondary functions, press Fn and the desired key.</p> <p>NOTE: You can define the primary behavior of the function keys (F1–F12) changing Function Key Behavior in BIOS setup program.</p> <p>For more information, see Keyboard shortcuts.</p> |

Camera

The following table lists the camera specifications of your Inspiron 5300.

Table 14. Camera specifications

| Description | Values |
|-------------------------|---------------------------|
| Number of cameras | One camera |
| Camera type | HD RGB camera |
| Camera location | Front camera |
| Camera sensor type | CMOS sensor technology |
| Camera resolution: | |
| Still image | 0.92 megapixel |
| Video | 1280 x 720 (HD) at 30 fps |
| Diagonal viewing angle: | 74.9 degrees |

Touchpad

The following table lists the touchpad specifications of your Inspiron 5300.

Table 15. Touchpad specifications

| Description | Values |
|----------------------|---|
| Touchpad resolution: | |
| Horizontal | 1229 |
| Vertical | 749 |
| Touchpad dimensions: | |
| Horizontal | 105 mm (4.13 in.) |
| Vertical | 65 mm (2.56 in.) |
| Touchpad gestures | For more information about touchpad gestures available on Windows 10, see the Microsoft knowledge base article 4027871 at support.microsoft.com . |

Power adapter

The following table lists the power adapter specifications of your Inspiron 5300.

Table 16. Power adapter specifications

| Description | | Option one | Option two |
|-----------------------------|-------------------|--------------------------------|--------------------------------|
| Type | | 45 W | 65 W |
| Connector dimensions: | | | |
| | External diameter | 4.50 mm | 4.50 mm |
| | Internal diameter | 2.90 mm | 2.90 mm |
| Input voltage | | 100 VAC–240 VAC | 100 VAC–240 VAC |
| Input frequency | | 50 Hz–60 Hz | 50 Hz–60 Hz |
| Input current (maximum) | | 1.30 A | 1.60 A |
| Output current (continuous) | | 2.31 A | 3.34 A |
| Rated output voltage | | 19.50 VDC | 19.50 VDC |
| Temperature range: | | | |
| | Operating | 0°C to 40°C (32°F to 104°F) | 0°C to 40°C (32°F to 104°F) |
| | Storage | -40°C to 70°C (-40°F to 158°F) | -40°C to 70°C (-40°F to 158°F) |

Battery

The following table lists the battery specifications of your Inspiron 5300.

Table 17. Battery specifications

| Description | | Option one | Option two |
|--------------------------|-----------|------------------------------------|------------------------------------|
| Battery type | | 3-cell "smart" lithium-ion (40Whr) | 4-cell "smart" lithium-ion (53Whr) |
| Battery voltage | | 11.40 VDC | 15.20 VDC |
| Battery weight (maximum) | | 0.18 kg (0.40 lb) | 0.24 kg (0.53 lb) |
| Battery dimensions: | | | |
| | Height | 184.10 mm (7.25 in.) | 239.10 mm (9.41 in.) |
| | Width | 90.73 mm (3.57 in.) | 90.73 mm (3.57 in.) |
| | Depth | 5.75 mm (0.23 in.) | 5.75 mm (0.23 in.) |
| Temperature range: | | | |
| | Operating | 0°C to 35°C (32°F to 95°F) | 0°C to 35°C (32°F to 95°F) |
| | Storage | -40°C to 65°C (-40°F to 149°F) | -40°C to 65°C (-40°F to 149°F) |

Table 17. Battery specifications(continued)

| Description | Option one | Option two |
|-------------------------------------|--|--|
| Battery operating time | Varies depending on operating conditions and can significantly reduce under certain power-intensive conditions. | Varies depending on operating conditions and can significantly reduce under certain power-intensive conditions. |
| Battery charging time (approximate) | 4 hours (when the computer is off) <i>i</i> NOTE: Control the charging time, duration, start and end time, and so on using the Dell Power Manager application. For more information on the Dell Power Manager see, <i>Me and My Dell</i> on www.dell.com/ | 4 hours (when the computer is off) <i>i</i> NOTE: Control the charging time, duration, start and end time, and so on using the Dell Power Manager application. For more information on the Dell Power Manager see, <i>Me and My Dell</i> on www.dell.com/ |
| Battery life span (approximate) | 300 discharge/charge cycles | 300 discharge/charge cycles |
| Coin-cell battery | CR-2032 | CR-2032 |

Display

The following table lists the display specifications of your Inspiron 5300.

Table 18. Display specifications

| Description | Values |
|---|---|
| Display type | 13-inch FHD |
| Display-panel technology | Narrow border with wide viewing angle (WVA) |
| Display-panel dimensions (active area): | |
| Height | 165.24 mm (6.51 in.) |
| Width | 293.76 mm (11.57 in.) |
| Diagonal | 337.82 mm (13.30 in.) |
| Display-panel native resolution | 1920 x 1080 |
| Luminance (typical) | 300 nits |
| Megapixels | 2.07 |
| Color gamut | 95% sRGB |
| Pixels Per Inch (PPI) | 166 |
| Contrast ratio (min) | 600:1 |
| Response time (max) | 35 ms |
| Refresh rate | 60 Hz |
| Horizontal view angle | 80 +/- degrees |
| Vertical view angle | 80 +/- degrees |
| Pixel pitch | 0.153 mm x 0.153 mm |

Table 18. Display specifications(continued)

| Description | Values |
|-----------------------------|------------|
| Power consumption (maximum) | 4 W |
| Anti-glare vs glossy finish | Anti-glare |
| Touch options | No |

Fingerprint reader (optional)

The following table lists the specifications of the optional fingerprint-reader of your Inspiron 5300.

Table 19. Fingerprint reader specifications

| Description | Values |
|--------------------------------------|-------------------|
| Fingerprint-reader sensor technology | Capacitive |
| Fingerprint-reader sensor resolution | 500 dpi |
| Fingerprint-reader sensor area | 5.49 mm x 4.47 mm |
| Fingerprint-reader sensor pixel size | 108 x 88 |

GPU—Integrated

The following table lists the specifications of the integrated Graphics Processing Unit (GPU) supported by your Inspiron 5300.

Table 20. GPU—Integrated

| Controller | External display support | Memory size | Processor |
|--------------------|--------------------------|----------------------|---|
| Intel UHD Graphics | One HDMI 1.4 port | Shared system memory | 10 th Generation Intel Core i3/i5/i7 |

GPU—Discrete

The following table lists the specifications of the discrete Graphics Processing Unit (GPU) supported by your Inspiron 5300.

Table 21. GPU—Discrete

| Controller | External display support | Memory size | Memory type |
|----------------------|--------------------------|-------------|-------------|
| Nvidia GeForce MX330 | Not applicable | 2 GB | DDR5 |

Operating and storage environment

This table lists the operating and storage specifications of your Inspiron 5300.

Airborne contaminant level: G1 as defined by ISA-S71.04-1985

Table 22. Computer environment

| Description | Operating | Storage |
|-----------------------------|-----------------------------|--------------------------------|
| Temperature range | 0°C to 40°C (32°F to 104°F) | -40°C to 65°C (-40°F to 149°F) |
| Relative humidity (maximum) | 10% to 90% (non-condensing) | 0% to 95% (non-condensing) |

Table 22. Computer environment(continued)

| Description | Operating | Storage |
|----------------------|----------------------------------|-----------------------------------|
| Vibration (maximum)* | 0.66 GRMS | 1.30 GRMS |
| Shock (maximum) | 140 G† | 160 G† |
| Altitude (maximum) | 0 m to 3048 m (0 ft to 10000 ft) | 0 m to 10668 m (0 ft to 35000 ft) |

* Measured using a random vibration spectrum that simulates user environment.

† Measured using a 2 ms half-sine pulse when the hard drive is in use.

Keyboard shortcuts of Inspiron 5300

NOTE: Keyboard characters may differ depending on the keyboard language configuration. Keys used for shortcuts remain the same across all language configurations.

Some keys on your keyboard have two symbols on them. These keys can be used to type alternate characters or to perform secondary functions. The symbol shown on the lower part of the key refers to the character that is typed out when the key is pressed. If you press shift and the key, the symbol shown on the upper part of the key is typed out. For example, if you press **Shift + 2**, @ is typed out.

The keys **F1-F12** at the top row of the keyboard are function keys for multi-media control, as indicated by the icon at the bottom of the key. Press the function key to invoke the task represented by the icon. For example, pressing **F1** mutes the audio (refer to the table below).

However, if the function keys **F1-F12** are needed for specific software applications, multi-media functionality can be disabled by pressing **fn + esc**. Subsequently, multimedia control can be invoked by pressing **fn** and the respective function key. For example, mute audio by pressing **fn + F1**.

NOTE: You can also define the primary behavior of the function keys (F1-F12) by changing **Function Key Behavior** in BIOS setup program.

Table 23. List of keyboard shortcuts

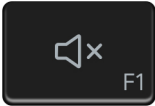
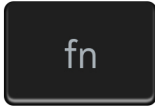
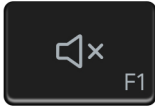
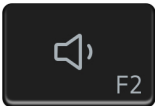
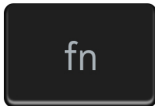
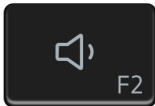
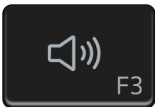
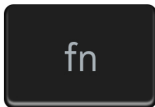
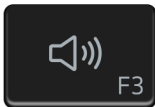
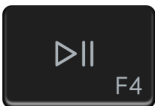
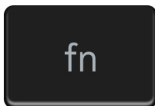
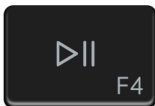
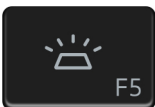
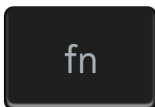

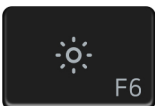
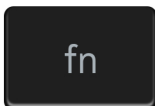
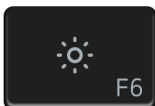
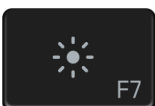
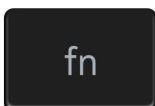
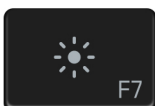
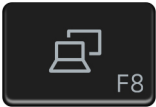
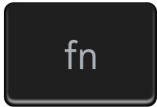

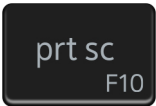

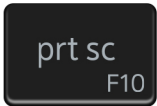
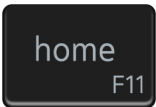
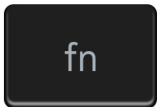

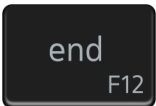
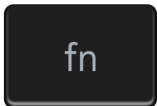
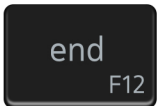
| Function key | Redefined key (for multimedia control) | Behavior |
|---|---|---------------------------|
|  |  +  | Mute audio |
|  |  +  | Decrease volume |
|  |  +  | Increase volume |
|  |  +  | Play/Pause |
|  |  +  | Toggle keyboard backlight |
|  |  +  | Decrease brightness |
|  |  +  | Increase brightness |

Table 23. List of keyboard shortcuts(continued)

| Function key | Redefined key (for multimedia control) | Behavior |
|---|---|----------------------------|
|  |  +  | Switch to external display |
|  |  +  | Print screen |
|  |  +  | Home |
|  |  +  | End |

The **fn** key is also used with selected keys on the keyboard to invoke other secondary functions.

Table 24. List of keyboard shortcuts



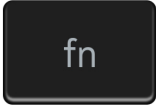

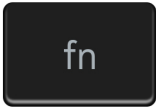

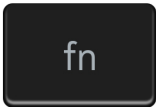

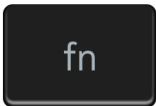
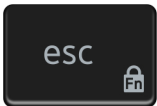
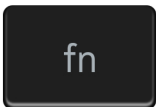

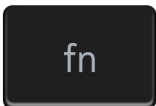

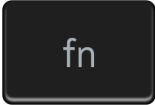
| Function key | Behavior |
|---|--|
|  +  | Pause/Break |
|  +  | Toggle scroll lock |
|  +  | System request |
|  +  | Open application menu |
|  +  | Toggle Fn-key lock |
|  +  | Toggle Battery charge LED and HDD LED behavior |
|  +  | Toggle Ultra performance mode |

Table 24. List of keyboard shortcuts(continued)



| Function key | Behavior |
|--|---|
|  + Space Bar | Emoji (Win + Period (.) or Win + Semicolon (;)) |

Getting help and contacting Dell

Self-help resources


You can get information and help on Dell products and services using these self-help resources:


Table 25. Self-help resources

| Self-help resources | Resource location |
|--|---|
| Information about Dell products and services | www.dell.com |
| My Dell |  |
| Tips |  |
| Contact Support | In Windows search, type <code>Contact Support</code> , and press Enter. |
| Online help for operating system | www.dell.com/support/windows www.dell.com/support/linux |
| Troubleshooting information, user manuals, set up instructions, product specifications, technical help blogs, drivers, software updates, and so on. | www.dell.com/support |
| Dell knowledge base articles for a variety of computer concerns | <ol style="list-style-type: none"> 1. Go to www.dell.com/support. 2. On the menu bar at the top of the Support page, select Support > Knowledge Base. 3. In the Search field on the Knowledge Base page, type the keyword, topic, or model number, and then click or tap the search icon to view the related articles. |
| Learn and know the following information about your product: <ul style="list-style-type: none"> • Product specifications • Operating system • Setting up and using your product • Data backup • Troubleshooting and diagnostics • Factory and system restore • BIOS information | See <i>Me and My Dell</i> at www.dell.com/support/manuals . To locate the <i>Me and My Dell</i> relevant to your product, identify your product through one of the following: <ul style="list-style-type: none"> • Select Detect Product. • Locate your product through the drop-down menu under View Products. • Enter the Service Tag number or Product ID in the search bar. |

Contacting Dell

To contact Dell for sales, technical support, or customer service issues, see www.dell.com/contactdell.

 **NOTE:** Availability varies by country/region and product, and some services may not be available in your country/region.

 **NOTE:** If you do not have an active Internet connection, you can find contact information about your purchase invoice, packing slip, bill, or Dell product catalog.

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